

Conditions

PREFIX/AIRLINE CODE	738 / VN	
AWB HEADER	VIETNAM AIRLINES GIA LAM AIRPORT HANOI VIETNAM	
REMARKS	Rates ex FRA & MUC ALL IN (incl. Fuel and Security Fee) for Secured Cargo only PREPAID only Charges Collect on request only Volumen Ratio 1:6000 IATA Rates less 6% Commission Security Surcharge EUR 0.15/kg on Chargeable Weight Fuel Surcharge EUR 0.95 p/kg Chargeable Weight Keep Cool, PASSIVE CONTROL ONLY +2 to +25 Celsius / Surcharge EUR 0.30 p/kg Additional Temperature Check at Airport of Departure/per Check EUR 135.00 CCA Fee incl. FWB/FHL EUR 85.00 Customs AMS Fee EUR 10.00 DGR Fee EUR 125.00 plus EUR 3.50 per Piece One HS-Code must be insert in AWB DGR Booking only with Shippers Declaration attached ELI/ELM must be accompanied by Lithium Declaration	
SPECIAL CARGO RATES	HUM - VUN - VAL on Request only AVI not allowed	
DGR RESTRICTIONS	NO Dangerous Goods in excepted quantity Packing Group I not accepted Following Classes and their Divisions will not be accepted by VN: Class 1, Explosives all Division, Div. 2.1 Flammable Gas, Div. 2.3 Toxic Gas Class 4, Division 4.3 all not accepted Class 7 Radioactive Material will not be accepted Class 8 & 9 and special requirements must be checked in advance	
FWB / FHL have to be send to following Sita addresses	CHACSVN	= VN System
	FRACS8X	= GHA FRA SWISSPORT
	MUCCGXH	= GHA MUC Cargogate System
CHAMP PIMA ADDRESS	REUAIR08HVN	
DELIVERY ADDRESS	FRA = Swissport Cargo Services Deutschland GmbH, Cargo City Sued, Building 544, 60549 Frankfurt, Germany MUC = Cargogate, Südallee, Frachtmodul B-C, Gate 2, 85356 München Airport Germany	
CANCELLATION FEES	Cancellation Fees for bookings over 1500 kgs or ULD/PMC 48 hrs (working days) prior to departure: 25% on applicable all in rate 24 hrs (working day) prior to departure: 50% on applicable all in rate less than 24 hrs before departure: 100% on applicable all in rate not ready for carriage at time of departure: 100% on applicable all in rate no show at day of departure: 100% on applicable all in rate	
TRACK AND TRACE	https://www.vietnamairlines.com/vn/en/cargo/shipping-guide/track-your-cargo	
PAYMENT TERMS	Invoices are due for payment immediately. Deviating payment terms can be negotiated on request.	

Contact

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