

Terms & Conditions

PREFIX/AIRLINE CODE	738 / VN											
AWB HEADER	VIETNAM AIRLINES GIA LAM AIRPORT HANOI VIETNAM											
REMARKS	<p>Rates ex FRA & MUC ALL IN (incl. Fuel and Security Fee) for Secured Cargo only</p> <p>PREPAID only Charges Collect on request only Volumen Ratio 1:6000 IATA Rates less 6% Comission Security Surcharge EUR 0.15/kg on Chargeable Weight Fuel Surcharge EUR 0.95 p/kg Chargeable Weight Free storage for export shipments accepted 48 hours before departure Keep Cool, PASSIVE CONTROL ONLY +2 to +25 Celsius / Surcharge EUR 0.30 p/kg Additional Temperature Check at Airport of Departure/per Check EUR 135.00 CCA Fee incl. FWB/FHL EUR 85.00 Customs AMS Fee EUR 10.00 One HS-Code must be insert in AWB DGR Booking only with Shippers Declaration attached ELI/ELM must be accompanied by Lithium Declaration T1 costs not included</p> <p>EX FRA DGR Fee EUR 125.00 plus EUR 3.50 per Piece Batterie Check Fee EUR 125.00 plus EUR 3.50 per Piece Dry Ice Check Fee EUR 75.00 plus EUR 3.50 per piece</p> <p>Ex MUC DGR Fee EUR 100.00 plus EUR 3.50 per Piece Batterie Check Fee EUR 100.00 plus EUR 3.50 per Piece Dry Ice Check Fee EUR 75.00 plus EUR 3.50 per piece</p>											
SPECIAL CARGO RATES	AC PART - AOG - HUM - SHIP SPARE - VUN - VAL on request only AVI not allowed											
DGR RESTRICTIONS	<p>NO Dangerous Goods in excepted quantity Packing Group I not accepted Following Classes and their Divisions will not be accepted by VN: Class 1, Explosives all Division, Div. 2.1 Flammable Gas, Div. 2.3 Toxic Gas Class 4, Division 4.3 all not accepted Class 7 Radioactive Material will not be accepted Class 8 & 9 and special requirements must be checked in advance</p>											
FWB / FHL have to be send to following Sita addresses	CHACSVN FRACS8X MUCCGXH	= VN System = GHA FRA SWISSPORT = GHA MUC Cargogate System										
CHAMP PIMA ADDRESS	REUAIRO8HVN											
DELIVERY ADDRESS	FRA = Swissport Cargo Services Deutschland GmbH, Cargo City Sued, Building 544, 60549 Frankfurt, Germany MUC = Cargogate, Südallee, Frachtmodul B-C, Gate 2, 85356 München Airport Germany											
CANCELLATION FEES	<p>Cancellation Fees for bookings over 1000 kgs or ULD/PMC</p> <table> <tr> <td>48 hrs (working days) prior to departure:</td> <td>25% on applicable all in rate</td> </tr> <tr> <td>24 hrs (working day) prior to departure:</td> <td>50% on applicable all in rate</td> </tr> <tr> <td>less than 24 hrs before departure:</td> <td>100% on applicable all in rate</td> </tr> <tr> <td>not ready for carriage at time of departure:</td> <td>100% on applicable all in rate</td> </tr> <tr> <td>no show at day of departure:</td> <td>100% on applicable all in rate</td> </tr> </table>		48 hrs (working days) prior to departure:	25% on applicable all in rate	24 hrs (working day) prior to departure:	50% on applicable all in rate	less than 24 hrs before departure:	100% on applicable all in rate	not ready for carriage at time of departure:	100% on applicable all in rate	no show at day of departure:	100% on applicable all in rate
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TRACK AND TRACE	https://www.vietnamairlines.com/vn/en/cargo/shipping-guide/track-your-cargo											
PAYMENT TERMS	Invoices are due for payment immediately. Deviating payment terms can be negotiated on request.											

Contact

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