

Terms & Conditions

PREFIX/AIRLINE CODE	738 / VN	
AWB HEADER	VIETNAM AIRLINES GIA LAM AIRPORT HANOI VIETNAM	
REMARKS	<p>Rates ex FRA & MUC ALL IN (incl. Fuel and Security Fee) for Secured Cargo only</p> <p>PREPAID only Charges Collect on request only Volumen Ratio 1:6000 IATA Rates less 6% Comission Security Surcharge EUR 0.15/kg on Chargeable Weight Fuel Surcharge EUR 0.95 p/kg Chargeable Weight Free storage for export shipments accepted 48 hours before departure Keep Cool, PASSIVE CONTROL ONLY +2 to +25 Celsius / Surcharge EUR 0.30 p/kg Additional Temperature Check at Airport of Departure/per Check EUR 135.00 CCA Fee incl. FWB/FHL EUR 85.00 Customs AMS Fee EUR 10.00 One HS-Code must be insert in AWB DGR Booking only with Shippers Declaration attached ELI/ELM must be accompanied by Lithium Declaration T1 costs not included</p> <p>EX FRA & MUC</p> <p>DGR Fee EUR 125.00 plus EUR 3.50 per piece Batterie Check Fee EUR 125.00 plus EUR 3.50 per piece Dry Ice Check Fee EUR 75.00 plus EUR 3.50 per piece</p>	
SPECIAL CARGO RATES	AC PART - AOG - HUM - SHIP SPARE - VUN - VAL on request only AVI not allowed	
DGR RESTRICTIONS	<p>NO Dangerous Goods in excepted quantity Packing Group I not accepted Following Classes and their Divisions will not be accepted by VN: Class 1, Explosives all Division, Div. 2.1 Flammable Gas, Div. 2.3 Toxic Gas Class 4, Division 4.3 all not accepted Class 7 Radioactive Material will not be accepted Class 8 & 9 and special requirements must be checked in advance</p>	
FWB / FHL have to be send to following Sita addresses	CHACSVN FRACS8X MUCCGXH	= VN System = GHA FRA SWISSPORT = GHA MUC Cargogate System
CHAMP PIMA ADDRESS	REUAIRO8HVN	
DELIVERY ADDRESS	FRA = Swissport Cargo Services Deutschland GmbH, Cargo City Sued, Building 544, 60549 Frankfurt, Germany MUC = Cargogate, Südallee, Frachtmodul B-C, Gate 2, 85356 München Airport Germany	
CANCELLATION FEES	<p>Cancellation Fees for bookings over 1000 kgs or ULD/PMC</p> <p>48 hrs (working days) prior to departure: 25% on applicable all in rate 24 hrs (working day) prior to departure: 50% on applicable all in rate less than 24 hrs before departure: 100% on applicable all in rate not ready for carriage at time of departure: 100% on applicable all in rate no show at day of departure: 100% on applicable all in rate</p>	
TRACK AND TRACE	https://www.vietnamairlines.com/vn/en/cargo/shipping-guide/track-your-cargo	
PAYMENT TERMS	Invoices are due for payment immediately. Deviating payment terms can be negotiated on request.	

Contact

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