



REFUND & PAYMENT POLICY

At Bogdan SKLZ, we are committed to providing high-quality player development programs while maintaining fair and consistent financial policies for all families. By registering for any Bogdan SKLZ program, participants agree to the following policy.

PAYMENT POLICY

- All fees must be paid by the due date unless an approved payment plan exists.
- Accepted methods include credit/debit card, ACH, Venmo, PayPal, and other approved methods.
- Late payments may result in suspension until the account is current.

PAYMENT PLANS

- Monthly installment plans may be available.
- Families agree to make payments on time and keep payment information current.
- Payment plans do not reduce the total financial obligation.

LATE PAYMENTS

- Reminder notices may be sent.
- Participation may be suspended.
- Future registrations may be denied until balances are paid.

REFUND POLICY

- Registration and administrative fees are non-refundable.
- Completed services are non-refundable.
- Missed sessions due to personal conflicts are not refundable.
- Refund requests are reviewed only under exceptional circumstances.

PROGRAM CANCELLATION BY PARTICIPANT

- Written notice is required.

- Any approved refund will account for services already provided, fees, and discounts.
- Approved refunds may take up to 30 business days.

CANCELLATION BY BOGDAN SKLZ

- The academy may issue a full refund, prorated refund, program credit, or transfer at its discretion.

WEATHER & UNFORESEEN EVENTS

- Weather or emergency cancellations do not automatically qualify for refunds.
- Make-up sessions or credits may be offered when possible.

PRIVATE TRAINING

- 24-hour notice is required to reschedule.
- Late cancellations or no-shows may be forfeited.

CAMPS & CLINICS

- Registrations are generally non-refundable.
- Credits, transfers, or partial refunds may be offered at the academy's discretion.

CHARGEBACKS

- Chargebacks without first contacting the academy may result in suspension, collection efforts, and denial of future enrollment.

FINANCIAL HARDSHIP

- Families are encouraged to contact academy leadership before payments become overdue to discuss possible arrangements.

ACKNOWLEDGMENT

I acknowledge that I have read, understand, and agree to comply with the Bogdan SKLZ Refund & Payment Policy.

PARENT / GUARDIAN INFORMATION

Parent/Guardian Name: _____

Player Name: _____

Parent/Guardian Signature: _____

Date: _____