



REFUND & PAYMENT POLICY

Bogdan SKLZ • Adventure at Burritt's Training & Sports Complex • Salt City SKLZ Academy
Effective Date: August 1, 2026 | Version: 2.0

ALL PAYMENTS ARE FINAL AND NON-REFUNDABLE

except where required by applicable law or where an authorized Academy representative provides a specific written exception.

PURPOSE

This Refund & Payment Policy governs all tuition, memberships, camps, clinics, private training, leagues, tournaments, rentals, events, merchandise, and any other services provided by Bogdan SKLZ, Adventure at Burritt's Training & Sports Complex, and Salt City SKLZ Academy (collectively, the "Academy").

This Policy is intended to be interpreted together with the Master Athlete Development, Liability, Payment & Protection Agreement. If any inconsistency exists, the Master Agreement shall control.

PAYMENT OBLIGATION

Enrollment in any Academy program constitutes a financial commitment. Parents and participants agree to pay all tuition, fees, invoices, installment payments, and other financial obligations according to the payment schedule established by the Academy.

Failure to participate in scheduled activities does not eliminate the obligation to pay.

ACCEPTED PAYMENT METHODS

- Credit card
- Debit card
- ACH bank transfer
- Venmo
- PayPal
- Online payment link
- Other Academy-approved payment methods

PAYMENT PLANS

- The Academy may offer installment payment plans for certain programs.
- Participation in a payment plan does not reduce the total amount owed.
- A payment plan does not create a month-to-month agreement or change the financial obligation created at registration.

- A payment plan does not extend cancellation rights beyond those contained in the Master Agreement.
- Failure to make installment payments may result in immediate suspension from all Academy activities.

LATE PAYMENTS

- Suspend participation immediately.
- Refuse future registrations.
- Withhold evaluations, reports, certificates, or other services.
- Assess applicable collection costs where permitted by law.
- Pursue all available legal remedies.

NO REFUND POLICY

All payments made to the Academy are final and non-refundable. No refunds will be provided for tuition, registration fees, membership fees, camps, clinics, private training, team fees, rentals, events, missed sessions, player withdrawal, illness or injury, scheduling conflicts, relocation, dissatisfaction with playing time, coaching decisions, team placement, or voluntary withdrawal.

LIMITED EXCEPTIONS

- Refunds may only be issued where required by applicable law or where an authorized representative of the Academy provides a specific written exception.
- No coach, volunteer, independent contractor, or staff member may authorize a refund unless expressly authorized by Academy leadership.

NO PRECEDENT

- Any discretionary refund, credit, transfer, accommodation, payment adjustment, schedule modification, or other exception granted in one circumstance shall not create any obligation, expectation, or precedent requiring the Academy to provide the same or a similar exception in any future situation.
- Each request shall be reviewed individually and solely at the Academy's discretion.

WEATHER, FACILITY CLOSURES & EMERGENCIES

- Weather-related cancellations, facility closures, power outages, public health emergencies, government actions, or other circumstances beyond the Academy's control do not create any right to a refund.
- The Academy may, at its sole discretion, offer make-up sessions, schedule adjustments, or alternative training opportunities when reasonably practical. Such accommodations are voluntary and do not create future obligations.

PRIVATE TRAINING

- Private training appointments require advance scheduling.
- If a participant fails to attend a scheduled session without providing at least twenty-four (24) hours' advance notice, the session may be considered completed and forfeited.
- Rescheduling remains entirely at the Academy's discretion.

CAMPS, CLINICS & SPECIAL EVENTS

- Registration for camps, clinics, tournaments, showcases, special events, and seasonal programs constitutes a commitment to reserve limited space.
- Registrations are final, payments are non-refundable, and missed participation does not create any entitlement to future credits or refunds.

CHARGEBACKS

- Parents agree to contact the Academy before initiating any credit-card dispute or chargeback.
- Improper chargebacks may result in immediate suspension, collection of unpaid balances, recovery of processing fees, attorney's fees and collection costs where permitted by law, and permanent denial of future enrollment.

COLLECTIONS

- Parents remain responsible for all unpaid balances.
- The Academy reserves the right to pursue collection through lawful means, including collection agencies or legal proceedings where appropriate.

FINANCIAL HARDSHIP

- Families experiencing unexpected financial hardship are encouraged to contact Academy leadership before payments become overdue.
- The Academy may voluntarily consider payment arrangements. Such arrangements do not modify or waive this Policy unless confirmed in writing by an authorized representative.

GOVERNING AGREEMENT

- This Policy supplements the Master Athlete Development, Liability, Payment & Protection Agreement. If any conflict exists between this Policy and the Master Agreement, the Master Agreement shall govern.

MODIFICATIONS

- The Academy reserves the right to modify this Policy at any time. The most current version shall supersede all prior refund and payment policies.

ACKNOWLEDGMENT

I acknowledge that I have carefully read and understand this Refund & Payment Policy. I understand that all payments are final and non-refundable except where required by law or where an authorized Academy representative provides a specific written exception. I further understand that any exception granted in one case does not create a right to receive the same exception in another case, and that registration constitutes acceptance of this Policy and the Master Athlete Development, Liability, Payment & Protection Agreement.

PARENT / GUARDIAN INFORMATION

Parent/Guardian Name

Player Name

Parent/Guardian Signature

Date

Questions regarding this Policy may be directed to contact@bogdanskiz.com.