



Billing and Payment Policy

Effective Date: 10/23/2026

Organization: Champion Technique Sports LLC

Contact for Billing: contactus@championtechnique.com

Clear expectations around billing and payments help us focus on what matters most: coaching your athletes and running safe, high-quality programs. This Billing and Payment Policy applies to all Champion Technique Learn-to-Swim and Swim Team participants.

1. Program Fees Overview

1.1 Learn-to-Swim Programs

- Billed **per lesson and/or package**.
- **Full payment is required before the session or package begins.**
- Prices and package options are provided at the time of registration through scheduling.championtechnique.com or our website.

1.2 Competitive Swim Team

- Billed **monthly**.
- Payment is due on the **1st of each month**.
- An **Annual Administration Fee** per athlete is required:
 - \$45 for the first athlete
 - \$25 for each additional athlete in the same family

1.3 Swim Meet Fees

- Swim meets charge their own **entry fees**.
- Champion Technique handles the entry process for athletes (often using Hytek software).
- **Swimmers competing are required to pay all applicable meet fees before the beginning of the meet.**

2. Accepted Payment Methods

Champion Technique accepts the following payment methods:

- **Stripe** (credit/debit cards)
- **Venmo**
- **Zelle**

We **do not auto-bill** at this time. Instead:

- Monthly invoices for Swim Team are sent via email to the parent/guardian.
- Learn-to-Swim payments are typically completed during or before scheduling via our parent portal at scheduling.championtechnique.com.

3. Due Dates and Late Payments

3.1 Learn-to-Swim

- Payment for lessons or packages must be completed **before the session begins**.
- A registration is not considered confirmed until payment is received.

3.2 Swim Team

- Monthly payment due: **1st of each month**
- Payment is considered **late after the 20th of the month**.
- Champion Technique may assess a **\$50 late payment fee** for overdue accounts.

3.3 Consequences of Late or Unpaid Balances

- If a payment remains unpaid beyond the grace period and/or late fee assessment, athletes and families may be **suspended from practices, lessons, and meets** until the balance is paid in full.
- Continued non-payment may result in removal from the program.

4. Refunds, Rescheduling, and Credits

4.1 General Refund Policy

Champion Technique maintains a **strict no-refund policy** for:

- Learn-to-Swim lessons or packages already scheduled or completed
- Swim Team monthly fees once billed
- Annual administration fees
- Swim meet entry fees (once entries are submitted)

Exception – Military Relocation:

If a family member is in the military and is **required to move due to official military orders**, Champion Technique may grant a refund or credit at our discretion upon receipt of appropriate documentation.

4.2 Rescheduling and Flexibility (Learn-to-Swim)

We understand life happens and we aim to be flexible within reasonable limits:

- Learn-to-Swim parents can **reschedule lessons via the Parent Portal at scheduling.championtechnique.com** within the rules of the system.
- Missed lessons may not be automatically credited or refunded but can often be rescheduled, subject to availability and program guidelines.

4.3 Weather and Safety Cancellations

Champion Technique is prohibited from swimming during thunderstorms or when lightning is detected within 25 miles, per our insurance requirements.

- If sessions are cancelled for safety reasons (including severe weather), we will make reasonable efforts to **reschedule or provide alternative options**.
- These safety-driven cancellations do not guarantee refunds, but we strive to ensure families receive the value of their program wherever possible.

5. Trials and Promotions

- Champion Technique **does not offer trial lessons** at this time.
- We may occasionally run **discount promotions** for Learn-to-Swim classes.
- Promotional details (eligibility, duration, and terms) will be clearly communicated at the time of the promotion and may be subject to change.

6. Billing Disputes

We want to resolve billing questions quickly and fairly.

- Any billing dispute must be raised within **30 days of the charge**.
- Disputes should be submitted in writing via email to: contactus@championtechnique.com.
- The **Program Director** and/or **Head Swim Coach** will review the dispute and respond, typically within a reasonable time frame.

Please include:

- Parent/guardian name
- Athlete name
- Date and description of the charge in question
- Any supporting details or documentation

7. Policy Changes

Champion Technique may revise this Billing and Payment Policy as our programs evolve.

- Changes will be posted on our website or included in updated registration materials.
- Continued participation in the program after changes are posted constitutes acceptance of the updated policy.

8. Agreement

By registering for and participating in Champion Technique Learn-to-Swim lessons or the Competitive Swim Team, you acknowledge that you have read, understood, and agree to this Billing and Payment Policy.

Our goal is to keep expectations clear so we can focus on what truly matters—**helping every swimmer grow in skill, confidence, and character.**