

Our security promise to us and our guests

Welcome to the GenoHotel Baunatal!

We are very pleased to welcome you back to our hotel! The protection of our guests and staff is very important to us. With care in all areas and strict hygiene, we live up to our shared responsibility for the containment of the coronavirus. Please support us in this and consistently observe the rules of conduct. With your prudence, you will protect yourself, the other guests and your hosts!

We wish you an enjoyable stay with us. As always, feel comfortable and safe and feel free to contact our reception if you have any questions.

Your guest trip at the GenoHotel Baunatal:

General information for you:

- Please wear a mouth-nose covering in all public areas, even if there is a hygienic protective wall as a separation.
 - If you have forgotten your mouth-nose covering, you can obtain a disposable mask at the reception. Please equip yourself with a mouth-nose covering as soon as possible.
- The minimum distance of 1.5 m must also be kept here. We have already prepared our house for you with the appropriate seating and signage.
- Please use our lifts by yourself only.
- Please disinfect your hands regularly at the installed disinfectant dispensers.
- If you feel ill, please feel free to visit us when you are well again.

Check-in & Check-out:

- You can also check in and out of our hotel online.
- You can fill in your registration form at reception - at a distance.
- You will receive an envelope with your room card and all the other information you need for your stay.
- We clean your room daily and only when you are not in your room.
 - If you do not wish to have your room cleaned, please hang the "Do not disturb" sign on the outside of your room door.
 - When you leave your room, please tilt your window.
- We appreciate if you pay your room and expenses by creditcard / cashpoint card and leave your key card in your room when you depart. You are welcome to settle your bill upon arrival or during your stay. We will send you the invoice document digitally if you provide us with your contact details.
- When walking through our hotel campus, we kindly ask you to wear a mouth-nose covering and to keep a distance of 1.5m.

Your gastronomic stay:

- We welcome you in our restaurant "Kochwerk" for breakfast:
 - After entering our restaurant „Kochwerk“ please desinfect your hands and register.
 - We offer you our rich breakfast buffet.
- We welcome you in our bistro „Wilhelm“ or restaurant "Kochwerk"
 - After entering please desinfect your hands and register.
 - Order as usual from our menu