



Dog Boarding and Doggie Daycare Policies and Release of Liability

THIS AGREEMENT is entered into by and between Pet's Best Friend, Inc. and dog(s)'s owner.

Owner _____

Dog's name / breed(s) _____

- 1) **PHOTO AND VIDEO RELEASE:** We love to post pictures and videos on social media and our website. Owner agrees to allow Pet's Best Friend, Inc. to use Owner's pet's name and any images or likeness of Owner's pet taken while he/she is at Pet's Best Friend, Inc., in any form, for use at any time, in any media, marketing, advertising, illustration, trade or promotional materials without compensation; owner releases to Pet's Best Friend, Inc. all rights that Owner may possess or claim to such image, likeness, recording, etc.
- 2) **DOG'S HEALTH:** Owner further understands and agrees that Owner's dog(s) are healthy and will at all times while attending Pet's Best Friend, Inc. have current vaccinations for rabies, distemper, bordetella and canine flu. Owner is not enrolling any dog that has any condition that could potentially jeopardize the health of other dogs or people and has not had any potentially communicable condition within 30 days prior to enrollment. Owner further understands that even if Owner(s) dog is vaccinated for Bordetella (Canine Cough) there is a chance that the Owner's dog can still contract Canine Cough. Owner agrees that Owner will not hold Pet's Best Friend, Inc. responsible if Owner's dog(s) contracts Canine Cough or other dog-dog transmitted ailments.
- 3) **FLEA/TICK FREE:** All dogs must be flea/tick free. Should a dog be observed to have fleas or ticks, a flea/tick bath treatment will be applied and charged to the owner at a rate of up to \$60.00 depending on severity and size of dog.
- 4) **GROUP PLAY:** Owner understands and agrees that in admitting Owner's dog(s) to dog-dog group play, Owner is representing to Pet's Best Friend, Inc. that Owner's dog(s) is/are in good health and have not harmed, shown aggression, or exhibited any threatening behavior towards any person or other dogs. Any dog demonstrating aggression or other behavior deemed unacceptable by Pet's Best Friend, Inc. staff may be required to leave daycare/boarding.
- 5) I (Owner) represent that I am the legal owner of the above-named dog(s) and I assume all risks, dangers, and responsibility for injuries to the named dog(s). Owner understands and agrees that Owner is solely responsible for any harm while Owner's dog(s) is/are attending Daycare / Boarding.
- 6) **RELEASE OF LIABILITY:** Owner understands and agrees that during normal dog play, Owner's dog may sustain injuries. Dog play is monitored by Pet's Best Friend, Inc. staff to best avoid injury, but scratches, punctures, torn ligaments, and other injuries may occur despite the best supervision. Owner further understands and agrees that neither daycare/boarding nor any of its employees, staff, or volunteers will be liable for any illness, injury, death, and/or escape of Owner's dog(s) provided that reasonable care and precautions are followed, and Owner hereby releases Pet's Best Friend, Inc. staff or volunteers of any liability of any kind whatsoever arising from or as a result of Owner's dog(s) attending Pet's Best Friend, Inc.
- 7) **PERSONAL PROPERTY:** Owner understands that Owner is solely responsible for any harm, including to any other pet(s), to the employees or invitees of Pet's Best Friend, Inc., or to the equipment, facilities, or other property of Pet's Best Friend, Inc. caused by Owner's dog(s). Owner also agrees that Pet's Best Friend, Inc. shall not be responsible or liable for any lost or damaged personal property belonging either to Owner or Owner's pet.
- 8) **FOOD/MEDS** when boarding overnight, Owner agrees that it is the Owner's responsibility to leave adequate supply of food and medications for Owner's dog(s) during the entire time Owner's dog is cared for by Pet's Best Friend, Inc. Should the food/medication supply need replacement, Owner authorizes Pet's Best Friend, Inc. to use discretion in purchasing a replacement food bag or providing food at a cost of \$5 per day /per pet.

- 9) VETERINARIAN LIABILITY AND CARE: Owner agrees to Pet's Best Friend, Inc. to obtain medical treatment for Owner's dog(s) if he/she appears ill, injured, or exhibits any other behavior that would reasonably suggest that dog(s) may need medical treatment including anesthesia. Owner agrees to be fully responsible for the cost of any such medical treatment and for the cost of any transportation for the purposes of such treatment. Owner gives permission to Pet's Best Friend, Inc. to use Owner's vet or nearest 24-hour vet hospital for required treatment. Yes _____ or No _____ If Yes, maximum dollar amount is \$_____.
- 10) WEAKENED IMMUNE SYSTEM: Owner understands special-needs dogs, young puppies, and senior dogs naturally have a higher risk of injury, stress-related illnesses, weakened immune system, or exacerbation of any pre-existing condition. As such, by using our facility for daycare or boarding the Owner is waiving any claim for injury or illness experienced by Owner's dog while in our care.
- 11) ELDERLY DOGS: Owners of elderly dogs (approaching the end of life) need to know if in the event Owner's dog passes on while in our care, our policy is to transport Owner's dog to Owner's vet (within 15 miles) where he/she will be held until Owner can be reached by the Vet for further instructions. If Owner's vet is closed or outside of our transport distance, then we will transport to nearest 24-hour facility. Trip charge will apply based on time/distance.
- 12) PAYMENTS are due and payable at the end of each visit. Payment may be made in American currency / check, Visa or Master Card. \$25 NSF charge for returned checks.
- 13) CANCELLATION / NO-SHOW POLICY: Cancellations must be done 24-hours prior to reservation date. If cancellation notice is less than 24-hours a \$25 fee will be invoiced.
- 14) CLOSING TIME: Owner agrees that if Owner's dog(s) is/are not picked up by closing time of said business day, then Owner hereby authorizes overnight boarding appropriate for dog(s) and to pay Pet's Best Friend, Inc. for applicable overnight boarding charge plus any charge for required food.
- 15) RIGHT OF REFUSAL: Pet's Best Friend, Inc. reserves the right to refuse admittance to any dog or dismiss any dog that does not meet or maintain the health, temperament or other daycare/boarding standards. The determination shall be made at the sole discretion of Pet's Best Friend, Inc.
- 16) FULL FORCE AND EFFECT: Owner further understands and expressly agrees that each and every of the foregoing provisions contained in paragraphs 1-15 shall be in force and effect and shall apply to each and every occasion on which Owner's dog(s) stays with Pet's Best Friend, Inc. for daycare, extended boarding, or other services, as the case may be. This Agreement shall remain in full force and effect as between the parties until and unless otherwise cancelled or superseded by a writing signed by the parties.

Owner hereby certifies that Owner has read and understands this Waiver and Release of Liability and the regulations set forth above. By signing this agreement, Owner agrees to be bound by its terms and conditions.

Owner signature / printed _____
Date

Staff signature / printed _____
Date