

HYGIENE MEASURES

Dear guests, in order to make your stay as comfortable and safe as possible under the current conditions, we have prepared this brief information for you.

NEW CVD-19 RESTRICTIONS FROM MONDAY NOVEMBER 15TH 2021

For access please provide either a proof of full vaccination or recovery. Negative corona test results no longer apply.

Exceptions: Children and people under the age of 18 are exempt from the obligation. Unvaccinated people aged 12 to 17 may also take part in 2G offers "until further notice".

There is no exception for guests who cannot be vaccinated for medical reasons (e.g. pregnancy or immunodeficiency).

GASTRONOMY VISIT

Please check in with the Luca app every time you visit our restaurant or bar. We provide a corresponding QR code in the entrance area.

If you do not have a smartphone, we are obliged to register your restaurant visit with date and time using a contact form.

PUBLIC AREAS

Dispensers for hand disinfection are available in all public areas to disposal. Please use these from check-in. All public areas and all frequently used surfaces are also regularly cleaned and disinfected.

All room cards are disinfected at check-out so that they can be returned clean and cleaned.

The rooms are thoroughly cleaned, ventilated and disinfected before and after each stay so that you can feel comfortable and safe with us as usual.

Frequently used surfaces and moving objects such as remote controls, light switches, air conditioning controls, telephones, pens and more are disinfected separately.

Thank you for your support.

Your NEWBERLIN team!