



## Informations from A - Z

<b>Anti-Allergy:</b>	anti-allergy pillows/ blankets are available free of charge, please call no. 700
<b>Adapters:</b>	choice of adapters & charging cables available at the front desk, free of charge
<b>Baby-Cot:</b>	is free-of-charge, please contact no. 700
<b>Babysitting:</b>	is available, please book ahead of time
<b>Bank:</b>	UBS-cash points (ATM) in-house
<b>Bar:</b>	our Piano Bar «Central 1» offers live entertainment
<b>Bathrobe:</b>	with slippers available free of charge, please call no. 700
<b>Boat ride:</b>	on the Limmat river – boats moor 200 m only from the hotel
<b>Breakfast:</b>	is served at the Central 1
<b>Car Rental:</b>	please contact our receptionist for reservations
<b>Cash exchange:</b>	available at the front desk
<b>Change of bed linen and towels</b>	we change your bed linen every two days, should you prefer another arrangement, please let us know (phone 700)
<b>Credit card calls:</b>	complimentary
<b>Credit cards:</b>	we accept all standard credit cards
<b>Departure:</b>	you are kindly requested to leave your room on the day of departure, latest by 12.00 a.m, please remember to return the room key card
<b>Diabetes diet:</b>	available, please order ahead of time
<b>Doorman:</b>	see luggage service
<b>Dry cleaning:</b>	see laundry service
<b>Electricity:</b>	the voltage is 230V, you will find in the bathroom an electric socket with 110 V suitable for an electric shaver, if you need an adapter, please contact the front desk no. 656
<b>Evening Housekeeping refresh service:</b>	please call no. 700
<b>Excursions:</b>	our receptionists can brief you on what's on in Zurich and can organize entrance tickets for shows, excursions etc.
<b>Fax service:</b>	available at the front desk (fee required)
<b>Fire alarm:</b>	in case of a fire alarm, please use the emergency exits, you will find an evacuation chart posted on the inside of your room door
<b>Fitness Room:</b>	Aktiv Fitness Center free of charge, ask the front desk
<b>Flight Tickets</b>	for flight confirmation, please contact our receptionist
<b>Housekeeping:</b>	laundry, dry laundry and ironing service available from 9 a.m. (call no. 700).
<b>Ice dispenser:</b>	is located on 4th floor, next to the elevator
<b>Information desk:</b>	our receptionists are gladly at your disposal for all information regarding flight confirmation, excursions, restaurant reservations, etc.
<b>Internet station:</b>	with printer available in the lobby (free-of-charge)
<b>Iron &amp; ironing board:</b>	free-of-charge, please call no. 700
<b>Ironing service:</b>	available 7 days a week, please call no. 700
<b>Laundry:</b>	please bring your laundry bag and the form duly filled in by latest 8.30 a.m. or call no. 700, we will return the clean laundry on the same evening, except Sundays and on bank holiday



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Live-Entertainment:	in our Central 1 Piano Bar
Luggage service:	available 24 hours, please contact the front desk (no. 656)
Luggage:	you may leave your luggage at the reception, Hotel is not liable for loss or damage
Medical Doctor:	if you need medical help, our receptionists are at your disposal 24 hours to call up a doctor (no. 656)
Minibar:	make a note of all the items taken from the minibar on the price list
Newspapers:	complimentary daily newspapers are available at the front desk
Parking space:	for rental available in building next door, please contact front desk
Pets:	small pets are allowed (no cost)
Pillow menu:	<b>you will find our «special pillows menu» in the drawer</b>
Pharmacy:	the closest pharmacy is in the same complex of buildings
Photocopies:	ask our receptionist for assistance (fee required)
Post:	post cards and postage stamps can be purchased at the front desk
Reception:	front desk is open 24 hours for your convenience
Restaurants, Bars & Lounge	«Central 1» and «Lobby Lounge» on the ground floor «King's Cave» Grill Restaurant and Bar in the basement
Room Service:	available daily from 7.00 a.m. until 11 p.m., room service charge CHF 10.- per order
Room temperature:	to regulate your room temperature please use the thermostate in your bedroom, on hot days please keep the windows shut (semi air conditioning)
Safe:	see "valuables"
Sewing service:	our housekeeper is at your disposal from 9 .m. to 6 p.m.
Shoe cleaning:	a shoe cleaning machine is on every floor, next to the elevator, also you will find a complimentary shoe cleaning set in your wardrobe
Shopping:	various boutiques and department stores and the famous shopping street Bahnhofstrasse are all within close-reach of the hotel, our receptionist will gladly hand you out a city map
Smoking:	in public places and restaurants in Switzerland is not allowed, you are kindly asked to refrain from smoking in your bedroom, unless you have been allocated a smoking room
Tap water:	drinkable and top quality
Umbrella:	at your disposal at no cost during your hotel stay; can be purchased at your departure
Valuables:	Valuables may be deposited at no charge in the safe of the hotel (insured up to CHF 5'000.--) or in your bedroom safe (insured up to CHF 1'000.--)
Voltage:	see "electricity"
Wake-up call:	please tell our receptionist at which hour you wish to be woken up
W-Lan, WiFi:	free of charge, please use the network "Central"