

Kerneland Ferien ApS • Kegnæsvej 69 a • 6470 Sydals

Kernelandferien



Dear guests,

Thank you for visiting Kerneland!

We were very happy about your decision to spend your holiday here and would now like to warmly welcome you.

So that you can enjoy a carefree stay, we would like to briefly give you some basic information (organizational information, general procedures and site/house rules). On our homepage you will also find information for any medical needs. In the information folder you will find operating instructions for setting the heat supply/air conditioning via remote control - this is independent of the other radiators. The current house brochure is also available as a PDF document for viewing at [www.Kernelandferien.dk /de](http://www.Kernelandferien.dk/de).

We are of course available for any questions, suggestions or possible complaints! We can be reached in house 14 (first house on the right before the barrier) or on ☎ +49 (0)177 67 86 485 and +45 (0) 61 47 13 24.

1. Around the house /ground, pets, parking space, garbage disposal:

- All roads, playgrounds, play equipment, benches and lawns are available to our guests.
- Pets are allowed in houses 8-10. Please keep your dogs on a leash around the premises and tie your dog to the house with a long leash.
- **Never park in the greenery areas, thank you very much! We are not liable in the event of loss or damage to motor vehicles and their contents that have been parked or maneuvered on the property!**
- Please only dispose of your garbage at one of the four designated collection points - in the area of the houses 1,5,9,12. The waste is separated into residual waste, organic waste (extra green organic waste bags are in the house), the other waste is sorted according to the Danish waste separation system - the local rules are on the notice board in the house.

- No rubbish, leftovers, harmful liquids or similar may be thrown or poured into the kitchen sink, toilet, washbasin and shower! Avoid anything that can lead to blockages in the pipes (e.g. no hygiene products in the toilet). The hygiene bags in the bathroom must be used for hygiene products instead.

Walking speed applies throughout the entire premise. Consideration for guests and playing children is mandatory here. Thank you for your understanding!

2. In the house (all houses are non-smoking houses!):

- Kitchen - Please only leave plates, pots and cutlery in the cupboards if they are clean and dry. Please do not place hot pans and other hot objects on the table or worktop without a coaster. Always use a cutting board as a base for cutting. Please leave the interior of the oven in clean conditions.
- Ventilation - To avoid mold forming, we ask you to ventilate the rooms sufficiently, especially after showering.
- Terrace - When using the terrace, please ensure that no cigarettes or hot objects are placed on the outdoor table. Likewise, no charcoal or ashes are to be disposed of in the greenery area. Likewise - which unfortunately often happened - do not dispose of ashes from the fireplace or grill with the vacuum cleaner.
- Duty of care - We ask our guests to treat the rental property with care and to ensure that fellow travelers and visitors also comply with the rental conditions. The entrance door should always be closed and locked with a key when leaving the house. Likewise, all windows must be closed when leaving the premise in order to avoid possible damage caused by storms or burglary.
- Keys - Please never lent your keys out to others. Loss of the keys must be reported immediately and the guest is liable up to the amount of the replacement costs.
- Internet / WLAN - There is wireless Internet connection (WLAN) in the vacation home. Each house has an access code
- The use of the Internet with your own device (notebook, PDA, smartphone, etc.) via the WLAN connection is free of charge for the tenant. You use the Internet at your own risk, we as the landlord have no liability in connection with the Internet use of the tenant. For the use of Internet access via WLAN, the WLAN usage rules must be observed.
- House rights - In the case of immediately necessary repairs / dangers, it can be essential that the landlord has to enter the vacation home without the knowledge of the guest.
- Liability - he landlord is not liable for valuables belonging to the guest(s).
- Air conditioning / heat - In the living room you will find an air conditioning system hanging from the ceiling. The remote control is pre-programmed. The easiest way to activate it is to press and hold the yellow button on the remote control until the unit opens automatically. If desired, you can change the temperature using the arrow keys.

3. In General:

- Arrival and departure - Arrival is possible from 4 p.m. On the day of departure, we ask our guests to vacate the vacation home by 10 a.m. at the latest.
- Property access road – Upon arrival you will receive a chip that allows you to open the barrier locking system. When leaving the site, the barrier opens automatically.
- Quiet times - In the interests of being a good neighbour, we ask that you follow public quiet times such as lunchtime, night-time and Sunday rest. Also in the vacation home itself, it should be kept quiet between 10:00 p.m. and 8:00 a.m. out of consideration for others.
- Washing machines – At the Fælleshus you can do your laundry on Tuesdays and Fridays between 3pm and 6pm in exchange for a small fee.

- Damage - Nobody damages things intentionally, but breaking something can happen to anyone. We would be pleased if you communicate the damage that has occurred to us and so that we do not have to discover the damage after your departure during the final cleaning. We can react immediately to minor damage (broken glass/plate) and replace it.
- Leisure – Right outside of Kerneland you will find Als's most beautiful beach, 'Denmark's South Seas'. Long walks are recommended. Fishing and water sports enthusiasts like to spend time in the designated sections.
- Supplies - Supermarket, restaurant and gas stations are located directly on the main road Skovby about 1.8 km away.
- Shopping - A trip to Sønderborg, 20 km away, is suitable for a shopping spree.
- Art + culture – Please contact us for more information.

And lastly for the final cleaning!

The following is NOT part of our final cleaning services, for which you are responsible as a holiday guest:

- Please remove any cigarette butts or other garbage from the terrace/premise.
- Please remove rented bedding from the beds and place them on the floor in the hallway.
- All garbage bins in the house should be emptied. Please dispose of newspapers, cardboard, bottles and cans in the waste container.
- Please clean the stove and dispose of the cooled down ashes. The viewing window of the stove can, if necessary, be cleaned with a crumpled and slightly damp newspaper dipped in ashes.
- In houses 8-10, please remove the animal hair if you had a pet with you.
- Fishermen, please make sure that not only the fishing gear is cleaned.
- Cleaning products are not part of the standard equipment.

You can find more information on our homepage: [www.Kernelandferien.dk / de](http://www.Kernelandferien.dk/de)

We wish you a pleasant stay, lots of fun, relaxation and rest. Feel free to contact us if you have any questions.

Your hosts

Maren Schröder und Stefan Lange

Sydals, 10. November 2023

Haus10